

Changing your bank to Danske Bank

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Changing to a new bank typically requires the transfer of your mortgages and bank accounts. Below, we outline the process of transitioning to Danske Bank. We help every step of the way.

How to get started

Go through the checklist on the next page. If you complete these steps, your bank switch will proceed faster.

Advisory Meeting

If we approve a loan, we'll call you to set up a consultation. If you'd rather choose a time yourself, or if you need a meeting for another service, you can easily book it online. At the meeting, we will talk about your financial needs and how we can help you meet them.

Done!

We handle the paperwork and deal with your old bank for you. After our meeting, we'll send you a contract to sign with BankID, detailing the accounts and services you want to transfer to us. Once you sign the contract, we'll begin transferring the agreed-upon services.

How long does it take to change banks?

Some accounts and services can be transferred quickly, while others may take longer due to regulatory requirements or complexity. During the advisory meeting, you will receive detailed information about your specific transfer. We continually oversee the transfer process, ensure a complete transition from your existing bank, and keep you informed with important updates via SMS throughout the process.

Checklist – what you need to do

When switching banks, there are important steps that you need to handle personally. These include:

Apply for a new BankID

Your existing BankID will remain valid until its expiration date. Afterwards, you will need to apply for a new BankID through Danske Bank's online banking platform, utilizing the code box that we have mailed to you.

Order Swish

If you currently use Swish with your old bank, you will need to reorder it through Danske Bank's online banking service. Your previous Swish account will automatically be deactivated.

Notify your employer

To ensure your salary is deposited into the correct account, you need to notify your employer about the new account details.

Set up E-invoices

While we can transfer your direct debits, we are unable to move your existing e-invoices. Therefore, if you have e-invoices, you will need to set them up manually in the online banking system.

Change your automatic card payments

You will need to update the card number for your automatic card payments, including subscriptions to streaming services.

Discontinue your use of old bank cards

If you have received a new account package from us, please begin using your new bank cards at your earliest convenience. Continuing to use your old cards will prevent us from closing those accounts and cards at your previous bank.