## How do I transfer my home saver account?

## Move home savings with BankID

1. Visit *danskebank.se/hsb* and click the '*Flytta bosparande*' button. Then click the '*Flytta bosparande med BankID*' button.

2. Log in with your mobile BankID.

3. Specify your contact details and give consent for your personal data to be processed. Click the '*Nästa*' button.

4. Register as a Danske Bank customer and answer a few questions that all banks have to ask their banking customers. The questions relate to how you will be using the account at the bank, and any funds and services.

Then click the 'Fortsätt' button. We will get in touch if we need any supplementary information from you.

Information on why we have to ask you questions can be found here www.swedishbankers.se/foerbankkunder/penningtvaett/daerfoer-maaste-bankenstaella-fraagor/.

5. Confirm your tax liability by signing with BankID. You are now registered as a Danske Bank customer.

6. Approve the transfer of your home saver account from Swedbank and the opening of a corresponding account at Danske Bank.

You also consent to allow Danske Bank to retrieve information about your account numbers and funds relating to HSB Bospar from Swedbank via HSB, so as to safeguard the transfer of your balance and fund share holdings to Danske Bank.

Then click 'Nästa'.

7. Read through the agreements to ensure that everything is correct, then click the 'Signera' button.

Sign with your BankID. You will then receive confirmation that the agreements have been approved.

For customers wishing to open an HSB Depå and start saving on a monthly basis:

8. Click the 'Till internetbanken' button. Approve the agreement for our Hembanken online bank.

9. Click the 'Öppna HSB Depå för fondsparande' link on the homepage.

10. Click the 'Beställ' button.

11. Read through the agreement and approve it with your  $\ensuremath{\mathsf{BankID}}$  .

12. Start saving on a monthly basis by clicking the 'Kom igång med ditt månadssparande i fonder' link.

13. Select a fund/funds, amount and first transfer date.

14. Approve with your BankID.

For customers with HSB Depå (formerly HSB Fondkonto at Swedbank) who wish to start saving on a monthly basis:

15. Approve the agreement for our Hembanken online bank.

16. Click the 'Månadsspar fonder' link on the homepage.

17. Select a fund/funds, amount and first transfer date.

18. Approve with your BankID.

For customers wishing to log in to our Hembanken online bank to view home savings products: 19. Approve the agreement for our Hembanken online bank.

20. The homepage of the online bank website includes links to home savings products and monthly savings. Remember to change your current standing order to your Swedbank account to HSB Bosparkonto at Danske Bank. The money for your fund shares will be withdrawn automatically from your HSB Bosparkonto on the selected date.

We will send the transaction to Swedbank and make sure that the money/funds arrive at your Danske Bank accounts within 1 to 4 weeks.

## Move home savings for a minor

1. Visit *danskebank.se/hsb* and click the blue 'Flytta bosparande åt minderårig' button.

2. You will then see a number of questions about both the child and his/her guardian(s). These are questions that all banks have to ask their customers. The questions relate to how the child will be using their account at the bank, and any funds and services. Information on why we have to ask questions can be found here (*swedishbankers.se/foerbankkunder/penningtvaett/daerfoer-maaste-bankenstaella-fraagor/*). Then click the 'Fortsätt' button.

Which accounts and any funds that are to be ordered for the child are marked later on in the form. You can choose to save in an HSB Bosparkonto or HSB Fasträntekonto, or to save in funds in a custody account. What is best for you depends on whether you are saving for the long or short term, and how great a risk you are willing to take.

You can order authorisation for guardians so that they have the opportunity to view the child's account and custody account. You can also order authorisation for guardians so that they can each make withdrawals from the account and buy and sell funds in the custody account.

If you order HSB Depå för fondsparande, you can choose to save a monthly amount in funds by clicking 'Fonder att välja' followed by the fund(s) where you want to invest your savings. If you want to save in an HSB Fasträntekonto, you need to contact Customer Service (0752 48 10 20).

3. Put a cross in the box indicating that you wish to close your child's HSB accounts at Swedbank and transfer to Danske Bank. Fill in the account numbers for your child's HSB products at Swedbank (HSB Bosparkonto, HSB Fondkonto or HSB Fasträntekonto).

4. Photograph or scan the guardian's ID (driving licence, passport or ID card), then upload it. If the child has two guardians, ID for both needs to be photographed or scanned and then uploaded in the form.

Start by taking photos of the guardians' ID with your mobile phone. You can then log in to your email address on your mobile phone and attach the photos to an email that you send to yourself. Then log in to your email address on your computer and save the photo(s) to the computer. You can then continue your application on your computer by clicking the 'Ladda upp dokument' button near the bottom of the form. Upload the photos of the ID for all guardians.

5. Submit your application by clicking the Send button. You will then see a green confirmation box to indicate that your application has been received.

We will make sure the application and documents uploaded are approved within a few business days. We will contact you if we need any more information for the application. If your application is complete, a contract will be sent within five working days. This has to be signed by all guardians. If all guardians have BankID, we will send you an email when the contract is ready for digital signing. If one or more guardians do not have BankID, a physical contract will be sent by post instead.

6. All guardians have to read through the contract and check that everything is correct, then sign/e-sign it. Finally, if you have received physical contracts, you need to return them in the reply envelope provided. A confirmation will be sent within a few business days to confirm that the home saver account and any funds have been set up.

7. You can then either make a one-off deposit or set up a monthly deposit from your bank to the child's HSB Bosparkonto. You can then continue with home savings for your child.

Read more about how HSB's home saver accounts work (*hsb.se/stockholm/bospar/sa-fungerar-det/*).

## Move home savings without BankID

1. Visit *www.danskebank.se/hsb* and click the 'Flytta bosparande utan BankID' link.

2. You will then be asked a number of questions that all banks have to ask their customers. The questions relate to how you will be using the account at the bank, and any funds and services. Information on why we have to ask questions can be found here [swedishbankers.se/foer-

bankkunder/penningtvaett/daerfoer-maaste-bankenstaella-fraagor/). Then click the 'Fortsätt' button. Which accounts and any funds that are to be ordered are marked later on in the form. You can choose to save in an HSB Bosparkonto or HSB Fasträntekonto, or to save in funds in a custody account. What is best for you depends on whether you are saving for the long or short term, and how great a risk you are willing to take.

If you order HSB Depå för fondsparande, you can choose to save a monthly amount in funds by clicking 'Fonder att välja' followed by the fund(s) where you want to invest your savings. If you want to save in an HSB Fasträntekonto, you need to contact Customer Service (0752 48 10 20).

3. Put a cross in the box and agree to terminate your Swedbank home saver account and move it to Danske Bank. Also indicate any forms of savings you have besides your HSB Bosparkonto.

4. Photograph or scan your ID (driving licence, passport or ID card), then upload it. Start by taking a photo of your ID with your mobile phone. You can then log in to your email address on your mobile phone and attach the photos to an email that you send to yourself. Then log in to your email address on your computer and save the photo to the computer. You can then continue your application on your computer by clicking the 'Ladda upp dokument' button near the bottom of the form. Upload the photo.

5. Submit your application by clicking 'Skicka'. You will then receive a confirmation indicating that your application has been submitted.

We will make sure the application and ID are approved within a few business days. If the application is complete, we will send an agreement in the post with the products you have ordered. We will contact you if we need any more information for the application.

6. Read through the agreement to make sure everything is correct, sign the application and return the agreement in the reply envelope provided. A confirmation letter will be sent within a few business days to confirm that the accounts and any funds have been set up.

7. You can then either make a one-off deposit or set up a monthly deposit from your bank to the HSB Bosparkonto. You can then continue with home savings. Read more about how HSB's home saver accounts work [hsb.se/stockholm/bospar/sa-fungerar-det/].