

Terms and conditions for using Integration Services via an external data provider

November 2023

1 Integration Services

These terms and conditions apply to the use of Integration Services via an external data provider (for example an ERP system or service bureau) appointed by the Customer.

The use of an external data provider requires the data provider to (i) have established a communication channel between itself and the Bank; (ii) use a security solution provided by the Bank; and (iii) send data in a format supported by the Bank, in accordance with the Bank's requirements.

Additional information regarding the Bank's requirements for the use of Integration Services is available in the Terms and conditions for the use of Integration Services available on the Bank's website.

The Bank accepts no liability regarding the external data provider, including (i) the external data provider's compliance with the requirements mentioned above; and (ii) the external data provider's internal processes for the handling and processing of data, for example payments. Failure to comply with the Bank's requirements may cause the data exchange to fail.

In addition, the Bank accepts no liability regarding the agreement governing the contractual relationship between the external data provider and the Customer.

2 Using Integration Services

When the Bank receives data from an external data provider, the Bank will verify that the data is sent in accordance with the Bank's applicable requirements, for example:

- that the external data provider is known to the Bank (has an agreement on the use of Integration Services with the Bank)
- that data is correctly secured
- the data format is correct and valid
- that the external data provider is allowed to send data on behalf of the Customer

If these requirements are met, the data is delivered and processed in compliance with the terms and conditions for the service in question. It is a precondition that the Customer has an agreement with the Bank on the service in question. If not, the service is not executed.

If the service offers the possibility of data being returned to the Customer, the data can be returned via Integration Services. The Integration Services website (www.danskebank.com/INTS) offers more information on data sent from the Bank via Integration Services.

If the data contains format or transactions errors when received by the Bank, the Bank may reject the data or part of the data. The same applies if errors occur in the communication channel or the security solution. The Customer can request notification of whether the data format received is valid. The service must be supported by the external data provider in order for the Customer to use it. The service is available only for certain formats. Read more on the Integration Services website: www.danskebank.com/INTS.

3 Types of data and files for exchange

Integration Services can currently be used for payments, invoices, direct debits, e-invoices, transaction information and account information, among other things. The types of files available to the external data provider depend on the external data provider's set-up with the Bank.

A list of the types of files that can be exchanged with the Bank via Integration Services can be found on the Bank's Integration Services website: www.danskebank.com/INTS.

4 Identification of the Customer

When a file is sent on behalf of a Customer via an external data provider, the data provider must include proof of identity for the Customer to the Bank. Please find more information about the various types of proof

of identity to be included on the Integration Services website: www.danskebank.com/INTS. If proof of identity for the Customer is not included, the data cannot be processed in compliance with the Customer's agreement with the Bank.

When a Customer appoints an external data provider, the Customer agrees and accepts that the Bank is allowed to pass on the Customer's technical user ID to the external data provider. The purpose of such consent is to enable the Bank to assist the Customer, if needed, in setting up Integration Services via the external data provider. It is a precondition for the disclosure of the information that the external data provider has set up a secure communication channel supported by the Bank.

5 Use of Integration Services

Integration Services are for business use only and may not be used for illegal activities or illegal purposes.

6 Changes

Integration Services give access to specific services provided by the Bank. The Bank may at any time extend or reduce these terms as well as the scope and content of the service and support in accordance with the Terms and Conditions for District.

7 Notices

All notices or other communications under or regarding this agreement will be provided in accordance with the Terms and Conditions for District.

8 Assignment

This agreement has been concluded by the Bank on behalf of the Danske Bank Group. This means that any unit of the Danske Bank Group is entitled to fulfil and enforce this agreement. It also means that Danske Bank may at any time transfer its rights and obligations to another unit of the Danske Bank Group.

In addition, the Bank is entitled to transfer the performance under this agreement to subcontractors. Such a transfer will not affect the responsibilities of the Bank under this agreement.

9 Termination

This agreement can be terminated in accordance with the Terms and Conditions for District.

9.1 Events of default

Each of the following events constitutes an event of default that entitles the Bank to terminate the agreement without notice:

- the Customer does not comply with the terms and conditions of this Agreement
- the Customer is unable to pay or declares to be unable to pay its debt as and when it falls due
- the Customer becomes subject to debt restructuring, bankruptcy or insolvency proceedings or other similar proceedings]

9.2 Effect of termination

The Customer is responsible for all files sent via Integration Services in accordance with this agreement until the Bank is requested to change or terminate the agreement in accordance with its terms or until the Customer's access to Integration Services via an external data provider is blocked in accordance with this agreement. The change comes into effect when the Bank has confirmed in writing to the Customer that the change, the blocking or the termination has been registered. Files sent before such change, blocking or termination will generally be executed.

10 Governing law

This agreement is governed by and must be construed in accordance with the law and jurisdiction applying to the Customer's District Access Agreement.

11 Liability

The Customer as well as the Bank are liable in accordance with the rules on Responsibility and Liability as specified in the Terms and Conditions for District.

12 Contact

Please contact Integration Services support for more information. Contact information can be found at www.danskebank.com/INTS.